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Jewish Care Scotland

Annual Review 2024

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Jewish Care Scotland

2024 - A year in review

A year in review Looking back on another busy year, it's great to see activity increasing at Jewish Care Scotland. We are welcoming more people to the Walton Community Care Centre each week to take part in various activities.

In preparation for our new strategic plan, we spent the year listening to feedback, analysing demand for our services and asking people what they would like to see from Jewish Care Scotland.

We were able to act on some of the feedback we heard last year and respond to Community demand quickly. Following a Discussion Panel at Welcome Wednesday on health and wellbeing, we introduced a pilot strength and balance project. The class, with MorphFit Gentle Movement Project, proved popular and was quickly fully subscribed. We were also lucky enough to receive funding to allow us to offer the class for two years and even introduce a second session with thanks to The National Lottery Awards for All.

Welcome Wednesday, our volunteer - led weekly drop - in café, has also continued to grow in numbers with the average weekly attendance over 33 in 2024. It's not only a great opportunity for us to hear from the Community, but a great space to connect with old friends and new friends and to take part in meaningful, relevant activities.

Our collaborative work across the Community continued throughout the year, building on the success of our award - winning Intergenerational Project with

Calderwood Lodge Primary School we began a mutually beneficial partnership with The Scottish Jewish Youth Alliance. We are pleased to say the partnership continues to flourish well into this year, and hopefully beyond.

Reading through these pages of this year's Annual Review, I am filled with pride at how my team of staff and volunteers have worked so hard yet again to listen, adapt and meet the needs of the Community we serve. The team's passion and dedication are evident in all that we do. The Community spirit and appreciation from everyone we support or provide a service to, from meal deliveries to MorphFit, radiates. We would not be able to react and respond to demand without the support of our donors and funders, and their generosity is greatly appreciated.

While this Annual Review provides the perfect opportunity to reflect on the successes and challenges of 2024, in 2025 we look ahead to the next five years. Our 2025 to 2030 Strategic Plan will be launched in September 2025, building on the strong foundations of the truly impactful work that we do.

Linda Kemp
Chief Executive Officer



What we do

JCs and the Community

#ConnectingPeople

Welcome Wednesday

Our ever-popular weekly café continued to run with thanks to a team of 16 dedicated volunteers. Our weekly average increased again to over 33 visitors joining us for lunch. Our activity programme continued to flourish too, with twice-monthly sing-along sessions, more Discussion Panels with Lennie Wilson on relevant topics as well as partner organisations attending to share information.

Some of the partners we worked with this year include Voluntary Action East Renfrewshire Community Mental Health and Wellbeing Fund who provide grant funding, as well as RNID who offer regular visits from their hearing loss clinic offering hearing tests and free replacement hearing aid batteries.

Thanks to some other partners we've worked with: Partner organisations we connected with in 2024 include:

- Age Scotland
- Calderwood Lodge Primary School
- Care Inspectorate
- Chai Cancer Care
- Cosgrove Care
- East Renfrewshire Carers Centre
- East Renfrewshire Council Scam prevention team
- East Renfrewshire Health and Social Care Partnership
- Generations Working Together
- Giffnock Newton Mearns Synagogue
- Glasgow Jewish Representative Council
- Glasgow Reform Synagogue
- Glasgow's Golden Generation Income

Maximisation team

- Maccabi Glasgow
- Royal National Institute for Deaf People (RNID)
- Scottish Action for Mental Health (SAMH)
- Scottish Council of Jewish Communities
- Scottish Care
- Scottish Jewish Archives Centre
- Sky Time to Care
- Social Security Scotland
- Talking Points
- Voluntary Action East Renfrewshire

Community Connects

Some of our Registered Service Users benefitted from small group outings. We ran ten Community Connects trips throughout 2024, including outings to Kelvingrove Art Galleries and The Burrell Collection as well as a Celtic Connections concert and André Rieu concert screening. On average, five people attended these outings with eight going along on a canal barge trip with the Seagull Trust last May.

Scottish Jewish Youth Alliance collaboration

In 2024, Jewish Care Scotland joined forces with the Scottish Jewish Youth Alliance (SJYA). Firstly, we were delighted to offer the Maccabi Summer Scheme additional space for their activities during the week-long programme. It quickly became clear there were more opportunities to work together.

In November, some of our team joined the Maccabi youth group to connect and get crafty making some watercolour paper roses out of coffee filters to be shared with our own Wellbeing Hub group! The young

people at SJYA even created a playlist of songs to entertain our Wellbeing Hub. Intergenerational connection is something that gives both age groups a sense of belonging while positively impacting individual wellbeing.

This was the start of a collaboration that we are proud to have built on in 2025 and look forward to many years working together to benefit all generations of the Community.



The JCS Wellbeing Hub

The JCS Wellbeing Hub enjoy a monthly music sing-along session with musician Eddie Binnie. The sessions are a highlight for the participants as they can make requests, enjoy traditional songs, old classics, reminisce together or even get up and dance! When we asked what activities they would like the team to arrange they told us, **“More music!”**.

Other activities at The JCS Wellbeing Hub included movie days, arts and crafts, general knowledge quizzes and a visit from the Scottish Jewish Archives Centre. With thanks to the Shores Charitable Trust for supporting these added extra activities for attendees. **“I enjoy meeting with the JCS staff and doing various activities. This always brightens up my day.”**

#PromotingWellbeing

MorphFit

Following informal conversation and formal feedback we were delighted to pilot a weekly strength and balance class, with MorphFit Gentle Movement Project from May 2024 to help the Community to keep active. In the first few weeks we welcomed a small group of around six each Monday morning, taking part in seated exercises, stretches and standing balance techniques. The class very quickly grew in popularity and size, and the movements matured in complexity and skill even testing participants co-ordination skills with quick ball games rounding off each class. A post-workout cup of coffee and chocolate biscuit is almost as popular as the class itself, and a great way to catch up with friends.

We were delighted to be awarded £20,000 of funding from The National Lottery Awards for



All in August 2024 to support our Promoting Wellbeing project. With Monday's class fully subscribed, we were able to introduce a second class to those patiently waiting for a space. In February 2025, our Wednesday morning class was established ... and also quickly filled up!

Digital Wellbeing

As part of our Promoting Wellbeing project, funded by The National Lottery, one of the team was upskilled as our Digital Champion to offer one-to-one and group sessions. The project initially saw three people come together to learn how to use technology for communication, including improving their skills on their smartphones, tidying up email inboxes, using video calls, social media and online entertainment platforms.

There were four drop-in sessions in 2024, looking at individual issues including how to download a podcast and help printing boarding passes! We also offered a Vinted Workshop to ten attendees helping them get set up on the app, create an account, buy and sell online safely.



#MaximisingResources

Bucket List Fund

Thanks to a generous contribution from the Jewish Respite Fund, Registered Service Users were offered the unique opportunity enjoy a special, one-off 'Bucket List' outing. They have been offered the chance to take a trip or choose a special outing that they might not be able to do without support. Some of the Bucket List items included a trip to hear live music, an evening at the ballet, a visit to Kelvingrove Art Gallery and the exploration of a model railway exhibition.

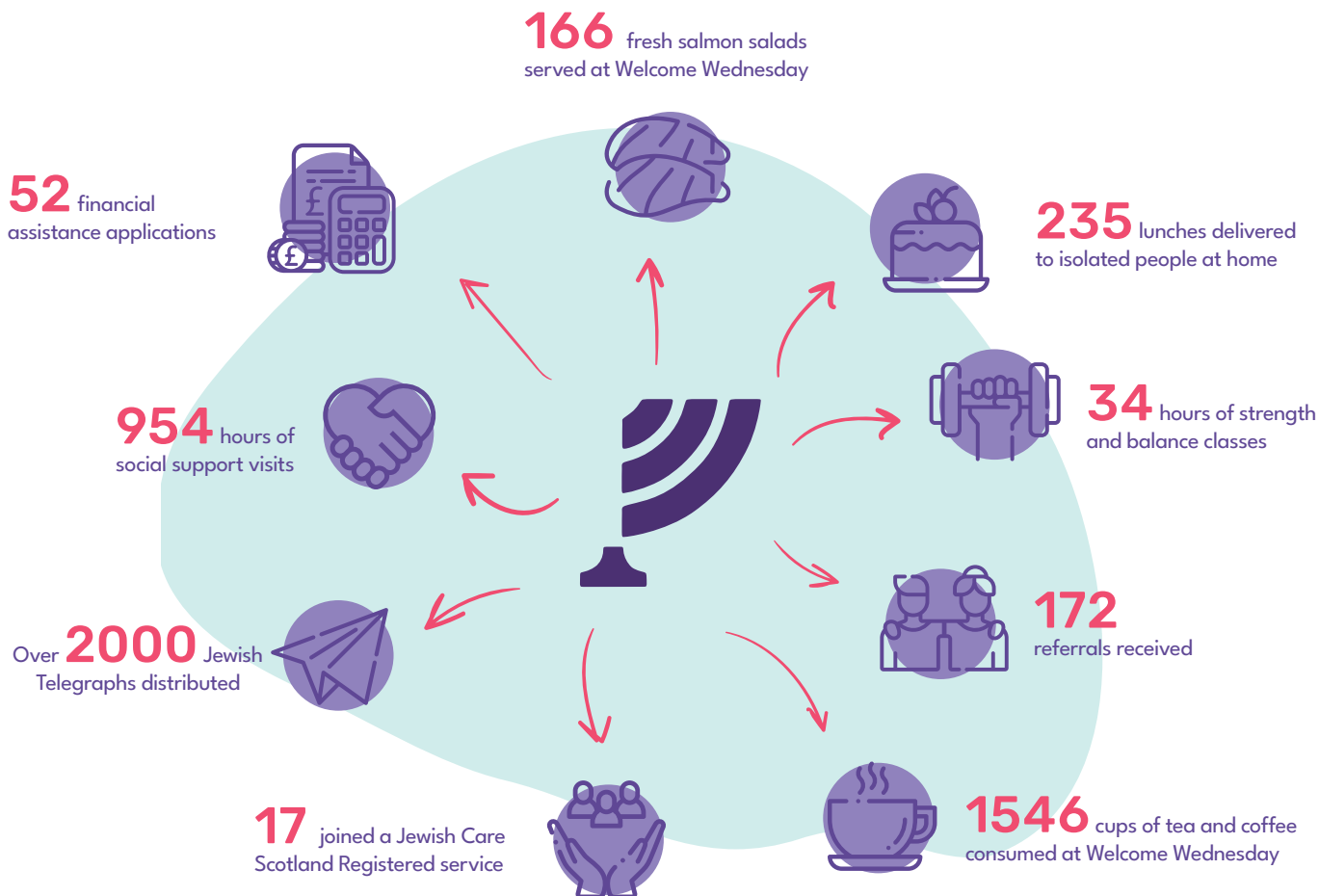
We are incredibly grateful for the years of generous contributions from The Jewish Respite Fund supporting people to be able to take a break or enjoy a short holiday. The most recent and final donation from The Jewish Respite Fund has allowed us to expand on our person-centred approach, empowering people to enjoy experiences they thought they might not otherwise be able to. The Bucket List outings have been a huge hit with those who have experienced them.

Financial assistance grants

We expanded our financial assistance grants in 2024 to support low-income households to send children to the Maccabi Summer Scheme and by providing branded PE tops to Calderwood Lodge Primary School. We continued to offer our Summer Activities grant and Jewish Festival grants to ensure that finance is never a barrier to Jewish culture.

What we do

At a glance



What we do

Our year in pictures



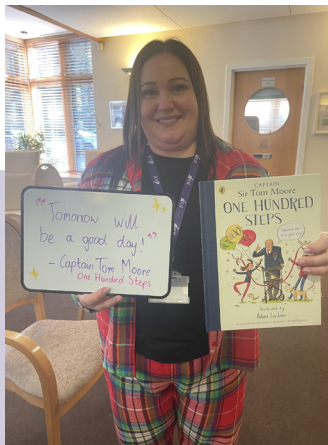
What we do

Our year in pictures



What we do

Our year in pictures



Duty of Candour

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how our care service has operated the duty of candour during the time between 1 April 2024 and 31 March 2025.

In the year to which this report relates there have been no incidents to which the duty of candour applied.

Where something has happened that triggers the duty of candour, our staff report this to the Registered Manager who has responsibility for ensuring that the duty of candour procedure is followed. The manager records the incident and reports as necessary to the Care Inspectorate.

When an incident has happened, an incident report is compiled and reviewed by senior staff. This allows everyone involved to review what happened and identify changes for the future.

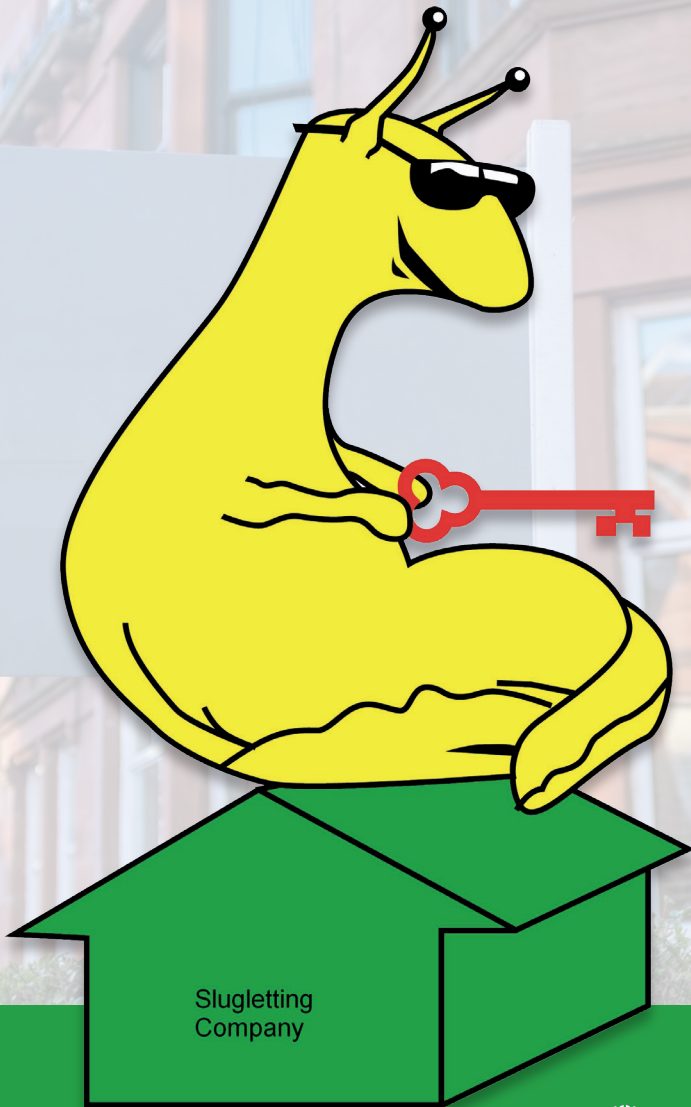
All staff are made aware of the process for reporting incidents as part of their induction. We know that serious mistakes can be distressing for staff as well as people who use care and their families. Jewish Care Scotland would provide occupational welfare support for our staff if they have been affected by a duty of candour incident.

Where people we support or their families are affected by the duty of candour, the organisation would also make arrangements in place to provide welfare support as necessary.

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Jewish Care Scotland

Our finances

In 2024, we faced significantly increased running costs whilst income raised remained stable.

Income received from our Annual Appeal fell for another year running, with around a 15% drop in the number of donations compared to the previous year. Regular donations were also lower than in 2023.

Overall voluntary income remained stable however, thanks to increased donations from Trusts and Grants as well as increased activity including events and raffles. We were delighted to receive a two-year funding offer from The National Lottery Awards for All in August 2024 to fund our Wellbeing Project including our, now twice weekly, MorphFit gentle movement classes.

The deficit this year came from the increased running costs of the charity. Our heating and lighting costs increased by over 20% in the year and insurance costs, professional fees and staff costs all impacted the budget too. We also made some upgrades within the building to keep things running smoothly, including fall alarms in the accessible toilets, improved lighting in some areas and secure access control throughout the building.

We ended the financial year in deficit and note that without Legacy donations, rental income and investments the funding gap would have been even bigger.

How are we funded



Fundraising & donations breakdown



Expenditure



Our fundraising

Burns Night Firewalk

We marked Burns Night 2024 with a twist... Jewish Care Scotland were determined to deliver a fundraising event with a red-hot difference! We invited people to take on the burning embers of our Burns Night Firewalk barefoot - not for the faint hearted. Five brave “soles” took on the challenge including Rabbi Rubin, Hazel Tenby and JCS Board Member Tracy Levy-Vallance.

JCS would like to take the opportunity to thank everyone who took part in the event, including staff, volunteers, supporters and those who chose to walk for us. We had a fabulous night and raised over £1,728 in sponsorship!



Football fundraiser with Calderwood Lodge Primary School

In June 2024, Calderwood Lodge Primary School students, primary one through to six, got stuck into a football skills-a-thon with team JCS to raise money for both Calderwood Lodge Primary School and Jewish Care Scotland.



This was a true Community event involving Calderwood Lodge Primary School, JCS and Maccabi who lent us the sports equipment!

The pupils had a great day with our JCS Wellbeing Hub cheering them on – some of them even took part!

Winter Market

In November, we held our first Winter Market: a local shopping event as part of our Welcome Wednesday activity programme.



We welcomed seven stallholders to The Hub at the Walton Community Care Centre selling their wares including fashion from Phil's Boutique and jewellery from Mona & Nettie.



We were delighted to have our very own Knit & Natter group join in too, selling their own handmade items and donating all proceeds to Jewish Care Scotland. The event raised a fantastic £395, with huge thanks to everyone who got involved.

Chanukah raffle

At our Winter Market we launched our Chanukah raffle, with thanks to many individuals and local businesses who donated some fabulous prizes. And thanks to those who purchased tickets too, we raised £222!

Our feedback survey in 2025 showed that the Community would like more opportunities to donate towards our work, so keep an eye out for more raffles and events to come!



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Jewish Care Scotland

Our people

Volunteering in 2024

Our full group of **23** volunteers gave up over **1650** hours of their time! The people we support benefit from at least **33** hours of volunteer time every week.

In 2024 we recruited five new volunteers to support our work and our volunteer hours increased in 2024 to keep up with activity! We are pleased to have welcomed even more volunteers so far in 2025 to support our evolving projects and look forward to creating more opportunities to engage volunteers in the future!

Volunteer breakdown



19 Hours
Welcome Wednesdays



5 Hours
Meal deliveries



5 Hours
Call on Me



2 Hours
Jewish Telegraph deliveries



2 Hours
Shopping support

Thank you!

In 2024, we marked Volunteers Week by inviting our dedicated Volunteer Team to an exclusive Afternoon Tea event...and surprised them with our JCS Awards Ceremony! It may seem like a small thing to do, to deliver a paper or lunch or to have a chat with someone who has popped in for lunch at Welcome Wednesday but to those people it can mean the world.



The awards ceremony celebrated our volunteers' best qualities June Lawson won the 'Rising Star' award for best new volunteer while Lennie Wilson won the Communicator of the Year award for being the organiser and chairman of JCS's monthly discussion panels. Thank you to all of our dedicated volunteers who give their time and energy to make a difference in the Community, we couldn't do it without you.



Staff

Lynsey Allan
Carole Blake
- Jewish Blind Society
Yassin Ceasay
Robyn Friel
Louise Gardner
Caledonia Gunn
Jean Guthrie
Linda Kemp
Talia Lovat
Thomas McMullan
Vicki McPhee
Christopher Mumba
Leah Neville
Karen Ruth
Jacqueline Speirs
Megan Sweeney
Nicole Telfer

Chairman

Dr Richard Groden

Treasurer

Brian Fox

Company Secretary

Howard Beach

Board members

Barry Adams-Strump
Nicholas Black
Samantha Selkirk
Paul Winocour
- Appointed Vice-Chairman 2025
Tracy Levy

Honorary President

Maureen Solomons

Honorary Vice-Presidents

Marcus Green
Angela Hecht
Paul Morron
Melville Robinson
Lesley Roles
Trevor Schuster-Davis
Joan Sellyn
David Strang

Jewish Care Scotland

Our people

Training and Development

Our Senior Support Worker Nicole successfully completed her SVQ in Social Services and Healthcare in 2024. Training and development is hugely important to everyone at Jewish Care Scotland. We believe investing in our team of staff and volunteers will ensure the best service and outcomes for the people we support. Well done Nicole!

Student Social Worker placement

We welcomed Student Social Worker Heather to the team for a 16-week placement as part of her qualifications at Glasgow Caledonian University. Heather was a great asset to the team supporting our Community & Wellbeing work as well as getting out and about promoting our services. We received fantastic feedback from Heather and her course leaders too, and are delighted to have welcomed another Student Social Worker in 2025 to build on this successful partnership.



Our award-winning team

In May, Jewish Care Scotland were recognised at a national level at Scottish Care's Care at Home Awards 2024, bagging two individual Scottish Care nominations within the team, alongside an organisational nomination.

Jacqueline Speirs reached the finals in her category, Emerging Talent, while Jewish Care Scotland was named one of the top four care at home organisations in Scotland in the Provider of the Year category! Linda Kemp, our Chief Executive, took home the trophy in the Positive Impact category, which recognises someone who has made a significant and sustained contribution to the sector.

Linda has brought over 35 years' management experience within health and social care across the private and public sectors including the NHS, Scottish Prison Service, Local Authority, private care provision and the Care Inspectorate to Jewish Care Scotland since her appointment in August 2022.



In October, Vicki and Jean attended the Age Scotland awards conference. Jewish Care Scotland were delighted to receive a Highly Commended certificate for our contribution to the community!

Carole Blake's retirement

The Jewish Blind Society and Jewish Care Scotland bid farewell to Carole Blake in September 2024, as Carole embarked on her well-earned retirement after almost five decades of service.

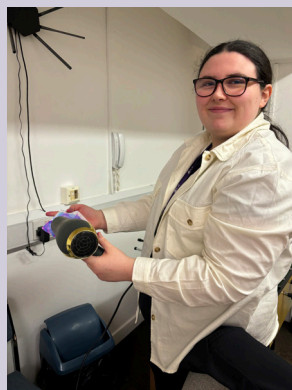


Carole worked in various roles and teams within Jewish Care Scotland and The Jewish Blind Society for 47 years. Carole recalls starting her career with the organisations, now based at May Terrace in Giffnock, when her children were still small. At one point, Carole was juggling roles at both charities which, although challenging at times, was really rewarding.

Over the years, through managing the Jewish Blind Society's annual appeal, Carole raised hundreds of thousands of pounds to directly support Jewish people with visual impairments, and other sight or age-related conditions. From all your friends and colleagues at Jewish Care Scotland and The Jewish Blind Society we would like to thank Carole and wish her all the best for a long and happy retirement.

What we do

Our year in pictures



Jewish Care Scotland

Thanks to you!



With huge thanks to you for your continued generosity and support, we are able to be there for those in the Community who need us, when they need us.

Donors and supporters

Thank you to everyone who has supported us in a variety of ways, including:

- 500 Club players
- Annual appeal donors
- Annual review advertisers
- Donations made in celebration of a special birthday, anniversary or marriage
- Donations made in memory of loved ones
- Firewalkers
- Jack at Whisky Barrel Judaica
- Miriam Berlow-Jackson and family at Grandma's Woods
- Monthly donors
- Raffle players
- Social media followers
- The Jewish Telegraph for sharing our stories

Trusts and Foundations including:

- Arthur & Minnie Goodwin's Charitable Trust
- Auld Acquaintances
- Clive Jay Berkley Foundation
- Community Security Trust
- Glasgow Jewish Community Trust
- Hermia Community Energy CIC
- Jewish Blind Society
- Jewish Respite Fund
- Mearns Probus Club
- Mill House Charitable Trust
- Netherlee & Clarkston Charitable Trust
- Ralph Slater Foundation
- Shoreside Charitable Trust
- The Alan Slifka Foundation
- The Alma & Leslie Wolfson Charitable Trust
- The Goldberg Trust
- The National Lottery Community Fund
- The Phyllis Shulman Fund
- Olam Hazeh Charitable Trust
- The Walton Foundation
- Voluntary Action East Renfrewshire Community Mental Health and Wellbeing Fund
- Voluntary Sector Development Fund
- Westleague Ltd
- And more...

We couldn't do it without you.

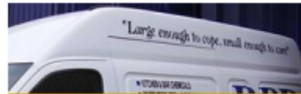
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