



Jewish Care Scotland

Jewish Care Scotland

Annual Review 2022

3-PIECE
SUITS FROM
£99

FREE
ALTERATIONS



WWW.SLATERS.CO.UK

165 HOWARD STREET, GLASGOW, G1 4HF
TEL: 0141 552 7171



slater
MENSWEAR

50
1973
2023
YEARS

Jewish Care Scotland

Reflecting on 2022

It's safe to say my first year as Interim CEO at Jewish Care Scotland (JCS) has been an exciting one!

After joining JCS towards the end of the summer I was immediately involved in planning for the difficult winter months. Working closely with the team to identify areas of need that we could address. I was impressed at how quickly we were able to launch the Cost-of-living financial assistance grant. I was pleased to be involved in the Warm Spaces initiative with Cosgrove Care, a true demonstration of a real community partnership with the aim of maximising impact with minimal resources.

Our JCS Wellbeing Hub merged two sessions in to one following attendee feedback, and since then it has gone from strength to strength – most recently increasing the session times! Watching the people who come along each week interact with the pupils involved in our Intergenerational Project has been fantastic with so many positive outcomes for everyone involved.

At the first birthday celebrations of our Welcome Wednesday café, I acknowledged the efforts and

commitment of the volunteers who work so hard to make it the success that it is. The same goes to all of our 31 volunteers who give up so much of their time each week to help us to keep people connected. We are a small staff team but with our volunteers and community around us we are certainly capable.

In 2022 we saw a noticeable increase in demand for our services. Perhaps this increase is due to increasing pressure on individuals and families or perhaps, more optimistically, because people know more about what we do. JCS has responded to all of these referrals and with such a variety of services and ways to support the community we are here for everyone in the community if they ever need us.

Financially, we saw increased costs across the board as well as reduced income in some of our fundraising streams. I'm pleased to say that, with thanks to some savings, legacy gifts and your donations, 2022 was another steady year for the organisation.

Looking at the pages of this Annual Review it's clear that 2022 was another challenging year in a variety of ways, but what I hope shines through

is the positive impact that JCS has had on the community and the people that we exist to support – and the impact you have had on us! 2023 marks 165 years of Jewish Care Scotland but there's plenty more to come.



Linda Kemp
Interim CEO



What we do

JCS and the community

Our Impact

2022 continued to be a year of recovery following the COVID-19 pandemic, for the people we care for and for JCS, and it also brought new challenges. JCS and our team reacted to these challenges to meet the evolving needs of the people we exist to support.

2022 saw our building-based services return in full. Due to the demand from the community and needs of the people we care for our social support visits not only became a registered service but grew in size. We introduced other projects in reaction to feedback from the community, including Carers Corner and Community Connects.

We celebrated the return of our Intergenerational Project with Calderwood Lodge Primary School, which sees primary aged pupils come together with attendees of Jewish Care Scotland's Wellbeing Hub throughout the school term. Pupils gifted our JCS Wellbeing Hub with planted sunflower seeds, wrote letters to introduce themselves, crafted cards and pictures and some pupils were able to visit the Hub and make connections in person.

We have been so impressed by the ethos of caring. It is indeed Jewish Care. Thank you again to you and your team

Connecting People

In October we celebrated one year of Welcome Wednesday! The drop-in café session continues to be a highlight for many each week. Average weekly attendance in 2022 was around 32 (with over 40 some weeks!). Delivered by our volunteers each week, the is a real opportunity for people to get together and enjoy some fresh, kosher refreshments. With twice monthly choir sessions led by Eddie Binnie, a weekly crochet, sew, knit and knatter group for guests to take part in if they wish to. We've enjoyed a Burns Supper, birthday celebrations and even had a visit from STV news!

Community Connects was launched in the early summer, inviting people who might otherwise struggle to get out to join a small group outing with some of the JCS staff. Meeting once a month, trips have included Rouken Glen Park and the pantomime!

Carers Corner also launched in summer 2022, recognising the impact that caring responsibilities can have on individuals and families. On the last Wednesday of the month, unpaid carers can come together for peer support, some information and support from our Senior Support Worker or simply just a little bit of respite. If you know an unpaid carer who might benefit from coming along, get in touch!

Promoting Wellbeing

2022 was the first full year of the JCS Wellbeing Hub (previously Aviv Club). Initially returning to the building for two weekly sessions, a Tuesday and a Thursday, the sessions were later combined to a Thursday only following feedback from attendees. One session with a bigger group has had many benefits, the more the merrier! The Hub enjoyed entertainment and activities throughout the year, including festive meals, movie screenings and visits from the petting zoo with thanks to Netherlee and Clarkston Charitable Trust and the Shoshon Trust who have contributed towards these activities throughout the year. After a few years of meal deliveries, we were delighted to host a pre-Seder meal and Chanukah celebration back at Walton Community Care Centre!

Wellbeing Hub attendee Leslie Barback was honoured at the Scottish Care Care at Home Awards in 2022. Leslie received the Outstanding Achievement award for his resilience and determination despite a particularly challenging couple of years. Leslie has overcome a lot of change, loss and health concerns but throughout he has remained optimistic, determined and hasn't lost his "great sense of humour"! Leslie enjoyed celebrating his award with his friends at the JCS Wellbeing Hub.



What we do

JCS and the community

Maximising Resources

With rising prices we introduced the Cost-of-living grant, a one-off grant for households with limited income to help ease some pressure over the winter months. One of the recipients of the award told us how vital the timing of the grant was to them.

Throughout the year, 46 grants were awarded including our Pesach grant, Summer Activity grant as well as general financial assistance grants.

Our team also supported people to apply for and receive a further 15 grants from external funders to support them, a 50% increase compared to 2021. We work closely with other funders including the Phyllis Shulman Fund, which enables individuals and families to treat themselves when they might not otherwise be able to.

External grant applications submitted

9

Jewish Respite Fund

2

Jewish Temporary Shelter

3

Phyllis Shulman Fund

In November 2022 in response to the ongoing cost-of-living pressures, JCS launched Warm Spaces in partnership with Cosgrove Care. The drop-in, Sunday afternoon session was open throughout the winter months to anyone in need of something hot to eat, a warm place to spend the afternoon or simply those looking for some company. With thanks to generous donations from the community, the session offered hot soup and hot drinks free of charge and each guest was offered a small bag of essentials to help ease any financial pressures. Our staff were supported by a fantastic group of volunteers who were able to facilitate transport as well as serve refreshments and spend time with guests on the day. With huge thanks to everyone who made it happen.

Duty of Candour

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how our care service has

operated the duty of candour during the time between 1 April 2022 and 31 March 2023.

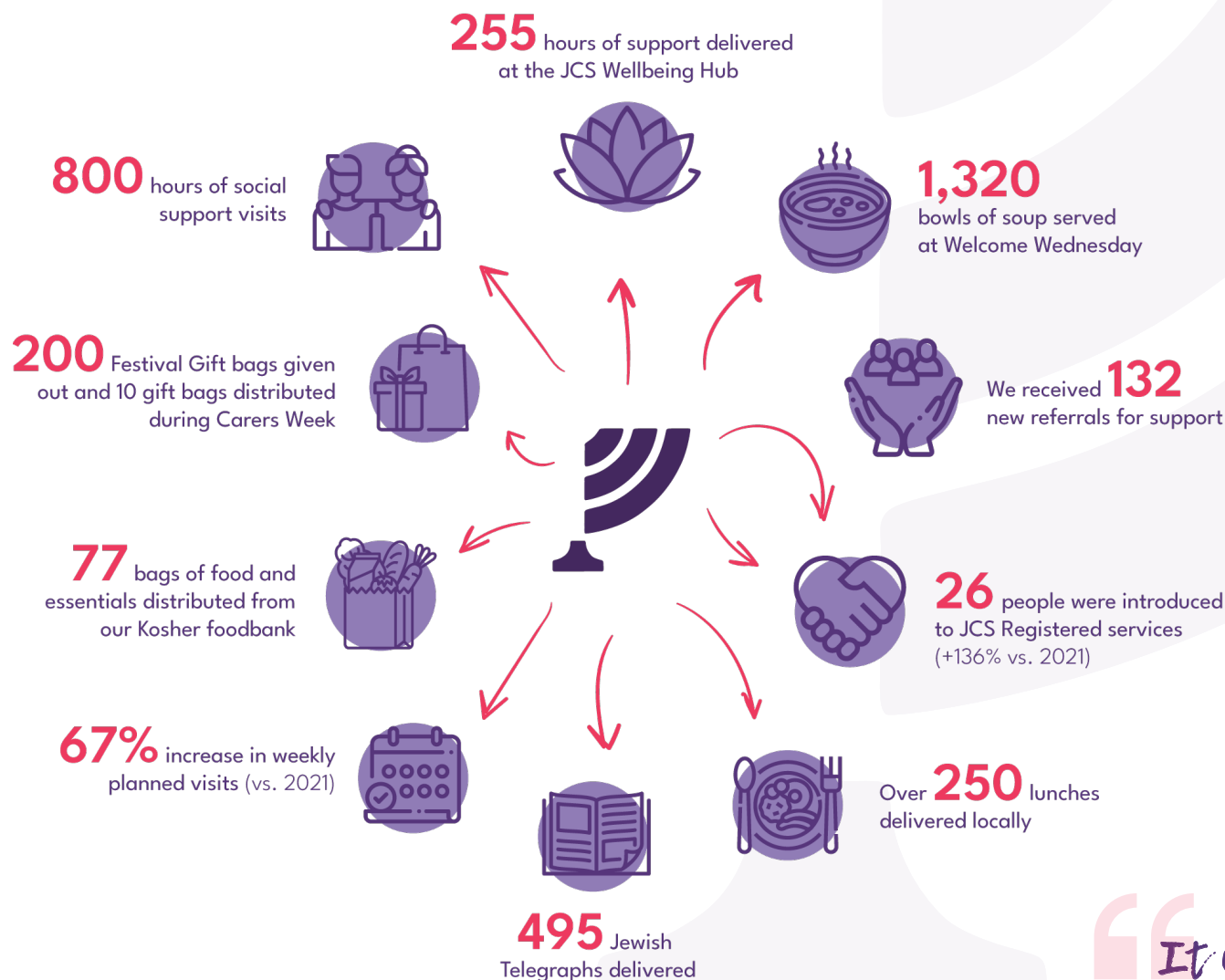
In the year to which this report relates there have been no incidents to which the duty of candour applied.

Where something has happened that triggers the duty of candour, our staff report this to the Registered Manager (Community and Wellbeing Team Leader) who has responsibility for ensuring that the duty of candour procedure is followed. The manager records the incident and reports as necessary to the Care Inspectorate.



What we do

JCS and the community



Volunteering in 2022

Our amazing group of 31 volunteers gave up over 2,000 hours of their time! The people we support benefit from at least 41 hours of volunteer time every week.

- Welcome Wednesday: 21 hours per week
- Call on Me: 5 hours per week
- Shopping: 4 hours per week
- Meal delivery: 4 hours per week
- Jewish Telegraph delivery: 4 hours per week
- Minibus drivers: 3 hours per week (until October 2022)

JCS help me to socialise



It is good to have company at the centre

BEAVERBROOKS

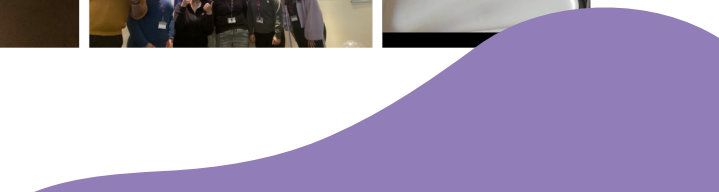
Proudly Supporting
Jewish Care Scotland



Explore at beaverbrooks.co.uk
Experience at stores nationwide
Speak to a consultant on 0800 169 2329



A collage featuring two photographs of women in professional settings, overlaid with large, abstract, colorful shapes in purple, yellow, teal, and pink. The top photograph shows a woman in a blue jacket standing next to a large, stylized tree sculpture. The bottom photograph shows a woman in a grey blazer standing in front of a framed picture of a person holding a heart. The background is white with large, overlapping circles and shapes in purple, yellow, teal, and pink.





Jewish Care Scotland

Our finances

Our finances

In 2022, the cost-of-living crisis affected households and businesses in a number of ways, and JCS was affected too. We saw an increase in costs including gas and electricity and increased bills from other suppliers. With these challenges in mind the Board of Directors awarded our staff team a cost-of-living award.

Income in 2022 was lower than the previous year due to a significant legacy gift received in 2021. Furthermore, the Annual Appeal received less income in 2022 in comparison to the previous year. In 2022 the appeal received over 30% less donations than in 2021. Potential reasons for the downturn in donations could be due to external challenges including the ongoing Ukraine conflict. The timing of the ask, September 2022, might also have affected responses with a lot of media surrounding the cost-of-living crisis and an anticipated increase to energy bills from October 2022. Although the number of donations received was less than in 2021, the average donation received was higher (by 26%) than the previous year.

On the bright side, 2022 was another year of celebration for many in the community. We were touched to be included in so many special milestones, including birthdays and anniversaries. Many supporters asked friends and families to make a donation to JCS in lieu of gifts and we are so pleased to be part of these

festivities, thank you!

We were also grateful to receive a one-off, statutory grant as part of our COVID-19 recovery which recognises the additional costs incurred by the organisation during the pandemic.

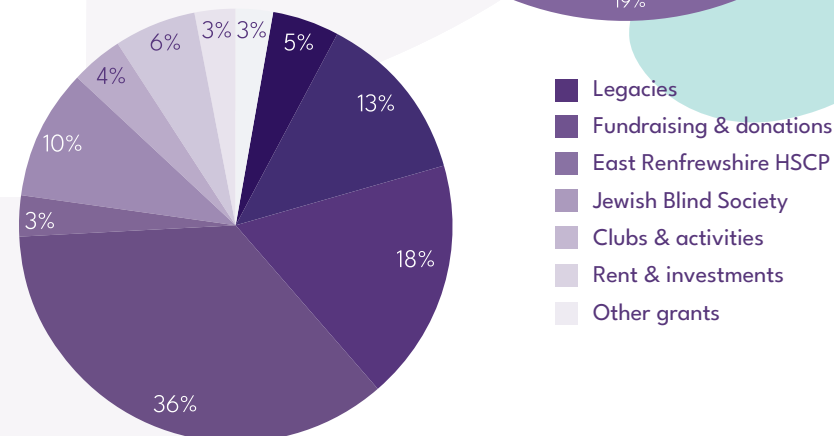
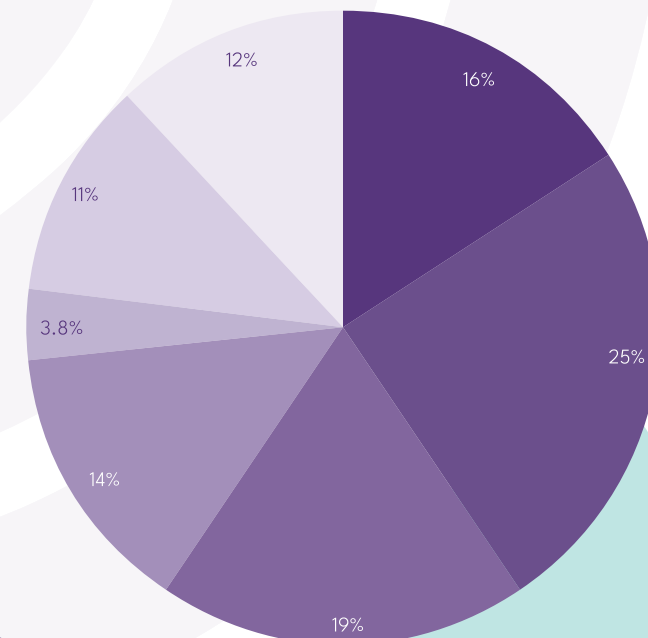
Expenditure towards our Kosher foodbank and financial assistance programmes was higher than 2021, due to increased awareness of the funds available including the cost-of-living crisis grant that was introduced in the winter.

Overall if we look at our income excluding legacies (which we can't budget for) we received an increase of 11% in 2022 compared to the previous year. With outgoings down too, there was a small surplus in our 2022 budget, which is another positive step to ensure that JCS is still able to continue providing lifeline services in the coming years.

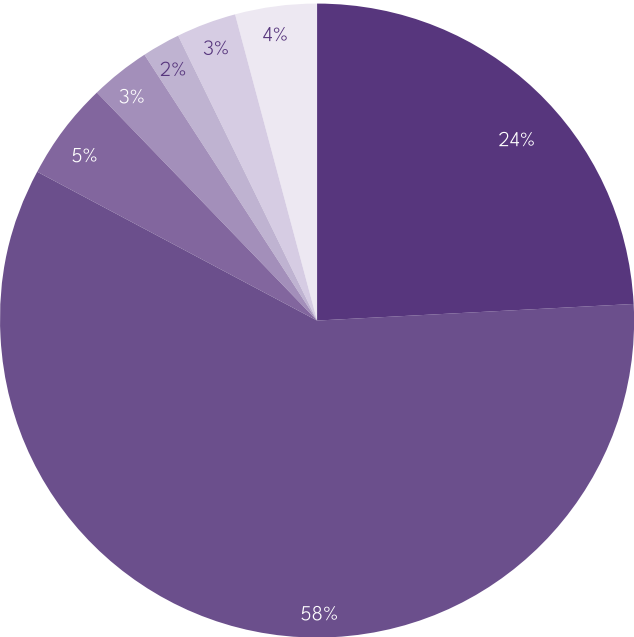
Donations breakdown

- Special donations including in memoriam
- Trusts & Foundation grants
- Regular gifts
- Annual Rosh Hashanah appeal
- Gift aid
- Minibus appeal
- Annual appeal advertising revenue
- Events & challenges (including golf day)
- 500 club
- Celebratory donations

How are we funded



Where the money goes



- Building & other overheads
- Staff & governance costs
- Services (registered and non-registered)
- Fundraising
- Hardship grants & foodbank
- Transport, outings & festivals
- Other

Fundraising

In September 2022, we were delighted to hold our first in-person fundraising event since pre-COVID, and what better way to come back than with a Golf Day at Turnberry! We were delighted to welcome 72 golfers to the Robert the Bruce Course. The weather was on our side and the competition was close! There were great prizes on offer for our winning team, longest drive and nearest the pin – as well as some fantastic prize draw prizes too! Golfers enjoyed an intimate Q&A with Sports Broadcaster David Tanner and ex-footballers Jim Melrose and Gordon White. The day was a huge success and raised over £8,000!



In November we held our long-awaited Bonfire Firewalk event at JCS HQ! Over 50 firewalkers braved the burning coals and raised over £1,000 towards our work!



Huge thanks to Derek and Laura for opening their garden, Kamares Gardens, as part of Scotland's Garden Scheme. Thanks to our fantastic volunteers who served teas, coffees and delicious home-baking to help Derek and Laura raise over £600 for JCS.

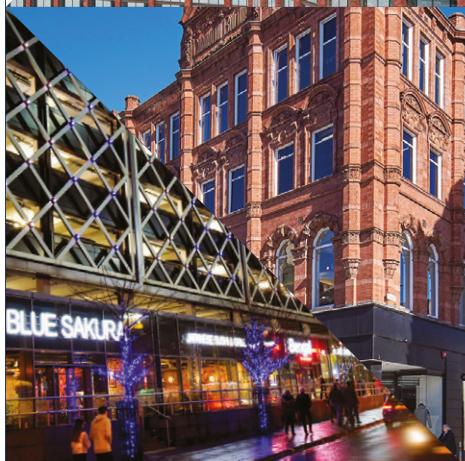




Town
Centre
Securities
tcs-plc.co.uk

Creating places for over 60 years

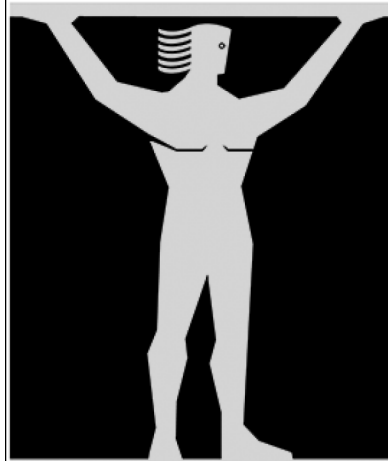
Commercial Real Estate
Car Parking | EV Charging
Retail | Leisure
Residential | Hotels



Town Centre House
The Merrion Centre
Leeds LS2 8LY
+44 (0)113 222 1234

info@tcs-plc.co.uk |    

ROBESLEE



CONCRETE

Southbank Road, Kirkintilloch,
Glasgow, Lanarkshire G66 1NH

Tel: 0141 775 2677

Fax: 0141 777 8120

Email: sales@robesslee.co.uk

www.robesslee.co.uk

With Compliments



Gilliland & Company
Glasgow
Chartered Accountants

Richard Gilliland CA

216 West George Street,
Glasgow G2 2PQ
Tel: 0141 226 8484
Fax: 0141 204 4387

Jewish Care Scotland

Our people

Board Members

Richard Groden
Howard Beach
Brian Fox
Paul Winocour
Martin Livingston
Jennifer Watson
(resigned September 2022)
Miriam Jackson
(resigned May 2022)
Eileen Carroll
(resigned March 2023)
Jonathan Lewis
Hazel Tenby
(joined September 2022)

Honorary President

Maureen Solomons

Honorary Vice Presidents

David Strang
Joan Sellyn
Angela Hecht
Trevor Schuster Davis
Melville Robinson
Marcus Green
Paul Morron
Lesley Roles

Staff

Julie Marshall
Linda Kemp
Lynsey Allan
Vicki McPhee
Robyn Friel
Megan Sweeney
Karen Ruth
Dan Rezkalla
Jerome Brettell
Nicole Telfer
Yvonne Brady
Christopher Mumba
Anya Keiller
Thomas Scott
Chelsea Black
Kayleigh Chalk
Ana Fawi
Chris McCann

Volunteers

Our loyal group of volunteers gave up over 2,000 hours of their time, around 41 hours each week, in 2022 to keep our community connected. Volunteers were busy delivering kosher meals, shopping or The Jewish Telegraph, making welfare calls to check in on socially isolated members of the community as well as hosting our weekly Welcome Wednesday café!

We couldn't do it without you all!



The Albert and Alice Tankel Bursary Fund

With thanks to The Albert and Alice Tankel Bursary Fund, we were able to provide the necessary training to all our staff and volunteers working in the community. These mandatory courses include adult protection, fire safety and food hygiene.

In 2022, Welcome Wednesday volunteers were also invited to take part in First Aid training, Mental Health Awareness as well as Moving and Handling training. These courses better equip our staff and volunteer teams to fulfil their roles safely and to maximum impact for the people we support.

Best wishes from
Stelmain Ltd
Property Management

Suite 2.2, 106 Hope Street,
Glasgow, G2 6PH.

0141 226 5252
Space to grow your business



Over 150 years of Caring

27

With Compliments

MELLICKS
INCORPORATING
NAFTALIN DUNCAN
SOLICITORS & NOTARIES

Established 1928

160 Hope Street,
Glasgow G2 2TL

Tel: 0141 332 0902

Fax: 0141 353 3190

Email: mail@mellicks.co.uk

Web Site: www.mellicks.co.uk

Jewish Care Scotland

Our supporters

Thank you!

Thanks to your amazing generosity and support we are able to be there for those in the community who really need us.

Thank you to everyone who has donated, including:

500 Club members
Annual appeal donors
Annual review advertisers
Derek and Laura Harrison
Donations made in celebration of a special birthday, anniversary or marriage
Donations made in memory of loved ones
Donors specifically supporting our Warm Spaces Initiative
Donors to our Kosher foodbank
Jack at Whisky Barrel Judaica
Our Firewalkers
Our golfers and event sponsors Slater Menswear and Together Money
Our monthly donors

Trusts and Foundations including:

CST (Community Security Trust)
Glasgow Jewish Community Trust
Hermia Community Energy CIC
Netherlee & Clarkston Charitable Trust
Ralph Slater Foundation
Talteg Ltd
The Alma & Leslie Wolfson Charitable Trust
The Goldberg Trust
The Jewish Blind Society
The Shores Trust

The Walton Foundation
VAER Humanitarian Fund
Westleague Ltd
Workforce Wellbeing Fund

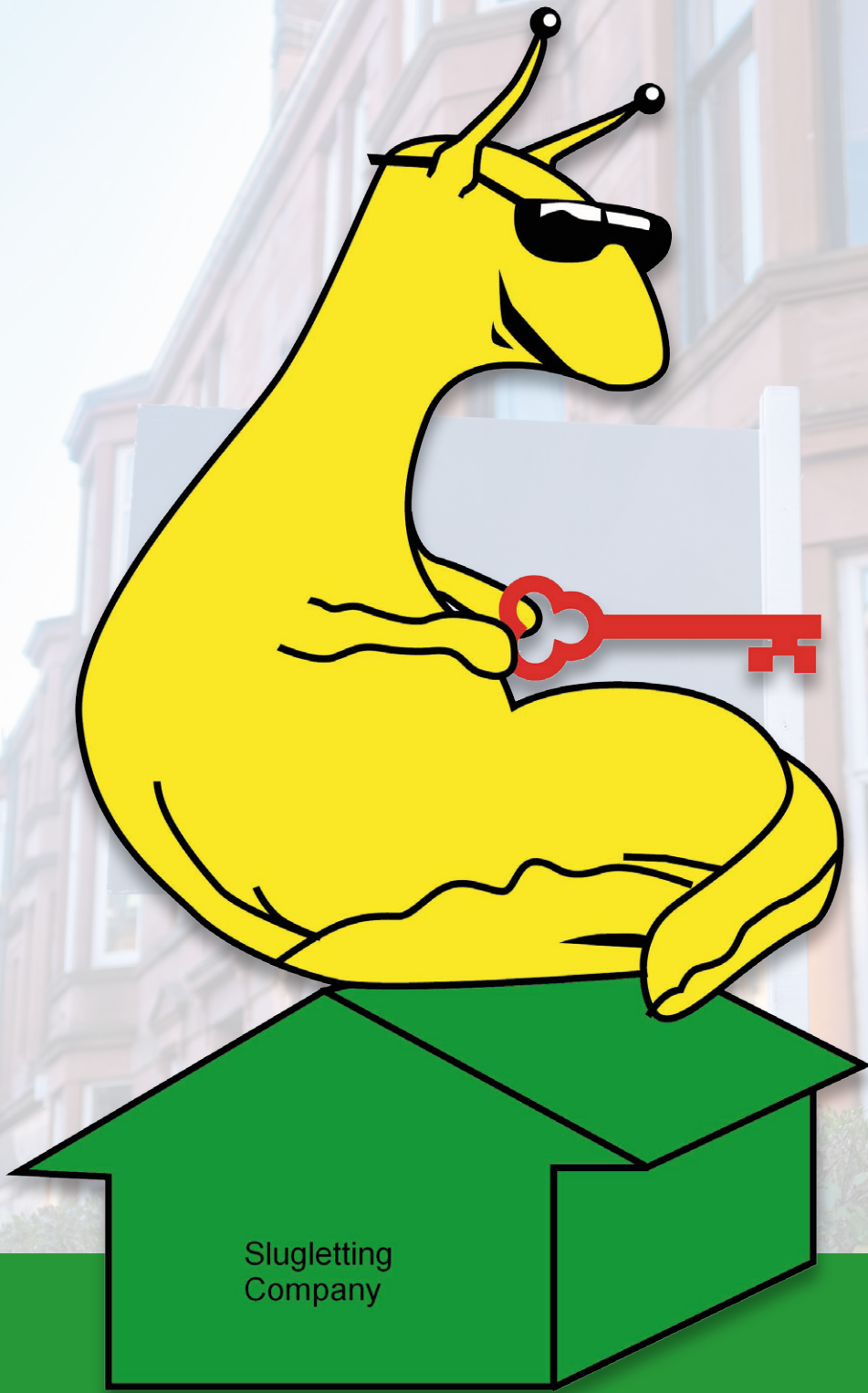
And more...

Partner organisations we connected with in 2022:

Calderwood Lodge Primary School
Care Inspectorate
Cosgrove Care
East Renfrewshire Carer's Centre
East Renfrewshire Health and Social Care Partnership
Garnethill Synagogue
Generations Working Together
Giffnock Newton Mearns Synagogue
Glasgow Jewish Representative Council
Maccabi Glasgow
SCoJeC
Scottish Care
Scottish Jewish Archives Centre
Talking Points
UJIA
Voluntary Action East Renfrewshire



We could not provide any of our services without you all. Thank you!



Does my slug

LOOK
BIG

in this?

Slugletting
Company



slugletting.com



let@slugletting.com