

ANNUAL REVIEW 2020/2021



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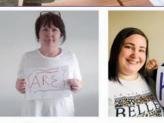
West End

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Jewish Care Scotland - Community at our heart

Last year when I wrote my introduction to our Annual Review and commented that we were looking forward to developing some of our ideas in 2020, none of us could have predicted just how the year would unfold. I think we would all agree that 2020 was a tough year for everyone, bringing a number of challenges that we could never have predicted, nor prepared for. I am however immensely proud of our team here at JCS, who have risen to every challenge with compassion and conviction and who have continued to support those who need us when they needed us most.

After a positive start to the year, with our team out and about, hosting information events, visiting with community groups and our clubs getting involved in lots of activities, our services were forced to pause in March 2020. When it became clear that the temporary restrictions would last longer than we had all originally hoped, we knew immediately that we had to adapt our service model to ensure nobody suffered through being socially isolated, or without adequate support.

Our dedicated team made time to speak with individuals and their families within our community, to identify with them, what support, and services would make a difference to their wellbeing throughout the COVID-19 pandemic. Not only did we listen but we also acted. By April we had established welfare calls, doorstep visits, shopping deliveries and helped people get to medical appointments. Our building-based services may have stopped, but we certainly did not.By July we had adapted our services again to bring care, support, and companionship into the homes of those who most needed us, offering this as an additional service. The feedback from this new addition has been exceptionally positive and I am delighted to report that it is making a huge difference to people's emotional wellbeing and sense of connection, which is priceless.



However, it hasn't been easy, and we have continued to work hard despite significant financial impact. The pandemic has meant that we have experienced a significant loss in forecast income as a result of government enforced cancellations of fundraising events and building closures. We have, however, been delighted to be supported by such a committed community who together have given us a huge amount of support and donations specifically to help with

our COVID-19 response. This kindness and generosity has allowed us to offer essential services such as kosher foodbank deliveries, deliveries of kosher meals to those who otherwise would struggle to have a meal each day, and to keep our clients connected to their Jewish culture with deliveries of the Jewish Telegraph.

As restrictions ease, the next 12 months look promising as we continue to work with our clients, our community, and our volunteers to listen to what they need moving forward. Our volunteers will have a central role in supporting and creating a cohesive community as we look to support them to run a new



volunteer-led drop-in café twice weekly, and we also hope that they will facilitate daily activities such as a local walking group, book club or discussion groups. This will allow our staff to continue to deliver registered day care and provide support visits in the home for our most vulnerable.

2020 has brought JCS many challenges and setbacks, but we've used this time as a learning opportunity to continue to make a difference not only now but also in the future. Our relationships with clients, families and the community are stronger as we've continued to learn and listen to each other through the toughest of times.

I am pleased to see such positivity in the pages and photos of this annual review. We've come together in ways that show the generosity of our supporters and the hugely positive impact that JCS has made to so many in the past year.

For that myself, the Board, the staff and our volunteers are grateful beyond words: thank you.

graphall

Julie Marshall
CEO

Our Services

Jewish Care Scotland exists to meet the needs of those within the Jewish community who require care and support. Until March 2020 this was predominately delivered within our day services and community services. Additional support for those struggling financially through the provision of our financial assistance programme was also in place.

Jewish Care Scotland's model of care had to change significantly following the first lockdown of March 2020 due to the COVID-19 pandemic. In March 2020 we temporarily changed our model of care to deliver social support to people in their own home. This involved helping with shopping, supporting people to attend appointments, and generally creating an engaging environment for many who live alone, often without any other interaction with others.

Some organisations we connected with in 2020:

- Mark's Deli
- Calderwood Lodge
- Voluntary Action East Renfrewshire
- Talking Points
- Leeds Jewish Welfare Board
- Generations Working Together
- Food Train
- Morrisons, Giffnock
- Voluntary Action East Renfrewshire
- East Renfrewshire Health and Social Care Partnership
- Braid House
- UJIA Glasgow Kayitz Summer Scheme

"As a single parent on a low income, JCS have been an absolute saving grace! JCS have not only helped me financially, but have had a really positive impact on my mental health."

"I just wanted to drop you a thank you note mid-winter season to say we are eternally grateful for the amazing JCS support continuing the shopping during this lockdown period in treacherous weather.

A continued lifeline for mum."

Our Impact



We made 3690 calls to people we support once lockdown began.



We delivered **725** Kosher lunches between March and December 2020.



84 bags of food were delivered from our Kosher foodbank.



340 treat bags were gifted to people we support and volunteers.

"We really value your team for all their sterling support."



Our volunteers delivered 800 Jewish Telgraphs.

137 shopping deliveries made to the socially isolated after lockdown began.

97 individuals received regular support.

We received 135 new referrals for support.

3,675 hours of support delivered.

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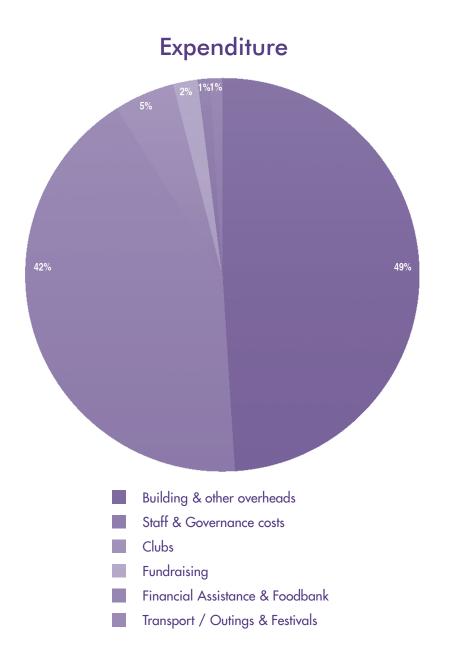
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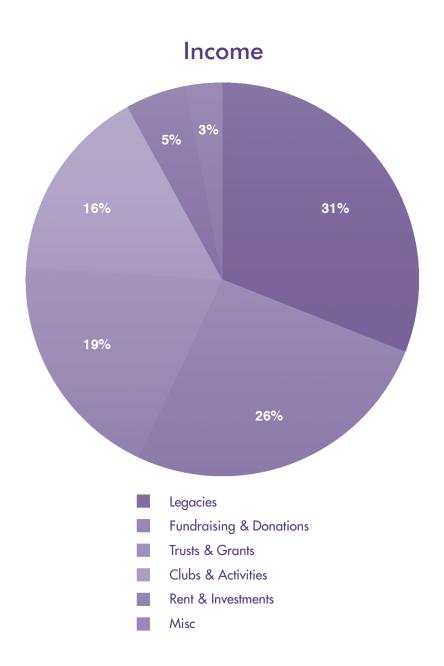






Our Finances





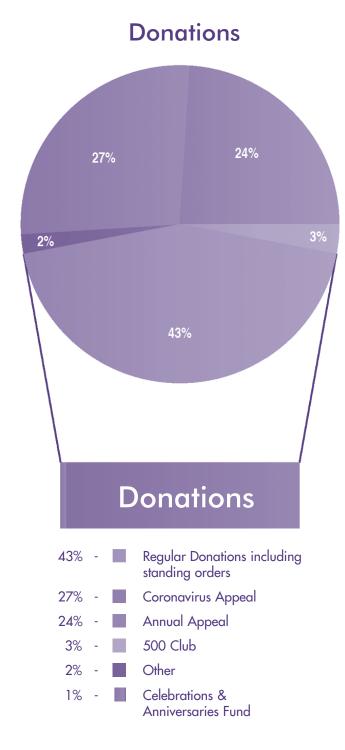
Our Finances

COVID-19 impacted our finances dramatically and you will notice a significant difference in our income and expenditure in 2020 due to this impact.

Notably, there was a shift from donations and fundraised income being our highest source of income in 2019 due to so many fundraising events, activities and opportunities being cancelled. Income from clubs and activities was also down due to the cancellation of our services from March 2020.

We received a substantial legacy gift towards the end of 2020 which accounts for the increase in this area.

There was also a shift from staff and governance costs being our highest expense, in 2020 our building and other overheads were higher due to some staff being furloughed throughout the pandemic.



Best Wishes from

Anita V Adam

Berkley

and Family

Best wishes from

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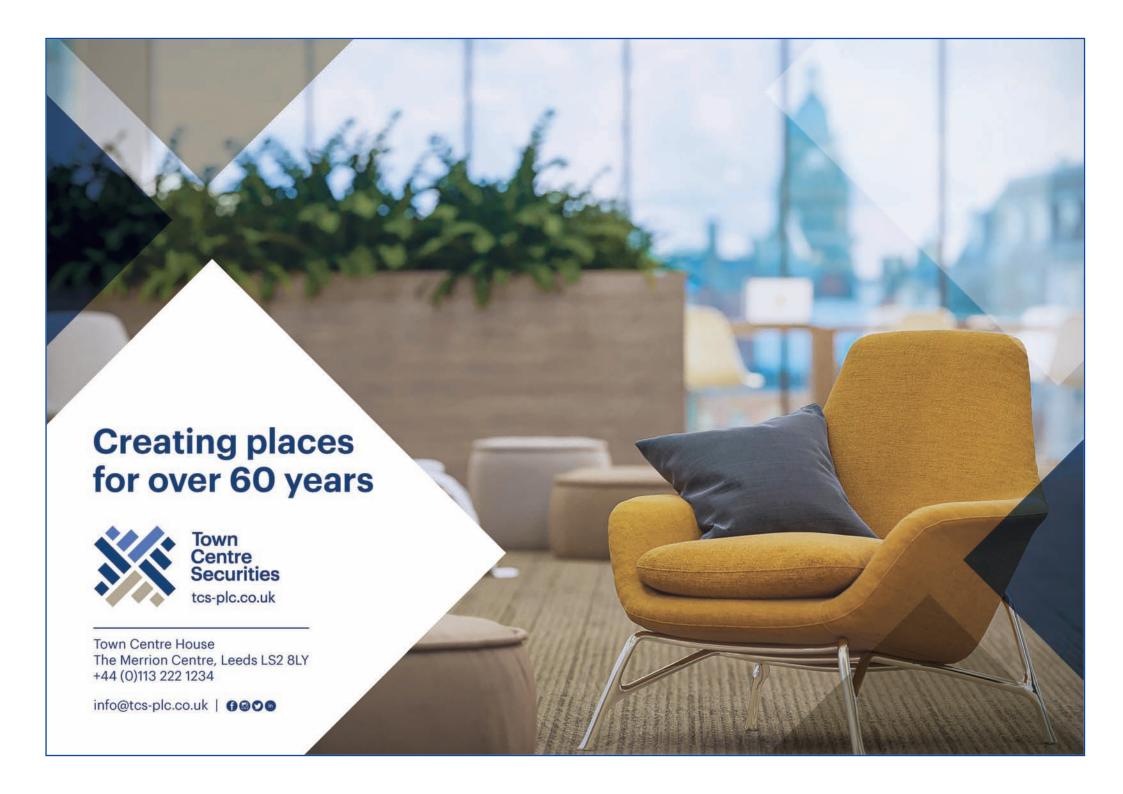
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Our Community

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Paul Winocour

Martin Livingston

Jennifer Watson

Elisa Walton

Lucy Jacobs

Miriam Jackson

Eileen Carroll

Jonathan Lewis

Honorary President

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Honorary Vice Presidents

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Natalie Paterson

Michelle Raynal

Chris McCann

Gerry Herlihy

Sally Poppenbeck

Hazel Tenby

Linda Hannigan

Helmi Livingstone

Fiona McKenna

Lynsey Allan

Hilda Keatings

Angela McKinnon

Vicki McPhee

Ruth Corbet

Monica Ribeiro

Katy Martin



In memory

The Board of Trustees and everyone at JCS were deeply saddened at the passing of Lucy Jacobs in 2020, after a long illness. Lucy was an active Board member, long-term volunteer and friend of JCS who contributed to our community in so many ways, including establishing the popular JCS Culture Club.

"Whether it was in the clubs supporting others, pulling together her famous recipe book or at a Board meeting, Lucy's caring and passionate nature was always a strong force at JCS. I, like many others, miss her dearly. She contributed so much for many years even through her own failing health and our continued thoughts are with Stephen, Talia, Carly, Alyssa and her mum Adrienne." - Richard Groden, Chair of JCS.

JCS would like to acknowledge the passing of all clients, volunteers and community members who sadly died during 2020 and we wish all their families a long life.



Our Community

Volunteers

Our loyal group of volunteers gave up over 1,000 hours of their time in 2020 to make deliveries and keep our community connected!

Some of the ways our volunteers supported our community, safely in 2020 include delivering kosher meals, shopping and Jewish Telegraph deliveries!



Donors and supporters

Thanks to your amazing generosity we are able to be there for our community. Thank you to everyone who has donated, including:

- Annual appeal donors
- Annual review advertisers
- Anonymous donors
- Donations made in memory of loved ones
- Donations made in celebration of a special birthday, anniversary or marriage
- Tree of Life donors 2020
- Trusts and Foundations who have believed in us, including
 - Doris Pacey Charitable Trust
 - Glasgow Jewish Community Trust
 - The Goldberg Trust
 - The Walton Foundation
 - The Alma and Leslie Wolfson Charitable Trust

We could not provide any of our services without you all, thank you!



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GOLF DAY AT TURNBERRY

THURSDAY 31 MARCH 2022

Join JCS for a golf day at the stunning coastal King Robert the Bruce course at Turnberry.

Teams will take part in a shotgun start after breakfast on arrival and followed by a two-course meal and prize giving.

Teams of four are available at £400.







With Best Wishes to all at Jewish Care Scotland

from
Lee and Richard Groden
and family

With Compliments



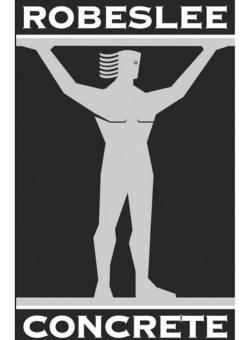
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FIREWALK

SUNDAY 23 JANUARY 2022

Will you brave the burning hot embers of our Burns Night Firewalk?

Participants will receive training before walking over hot embers to raise funds for JCS.

Registration is £20 and each participant should aim to raise a minimum sponsorship of £130.

Email robynf@jcarescot.org.uk to register now!



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