



ANNUAL REVIEW 2020

Jewish Care Scotland – The Heart of the Community

2019 has been an exciting year for JCS, with many positive changes taking place. The need for our services continued as we rose to the challenge of supporting the Jewish community in Scotland by offering a variety of supports and events. We have done all of this at a time when funding continues to be squeezed and what people want from the organisation is changing. What continues to make Jewish Care Scotland special however is that we align our services to the needs of those we support both within the community and within the wider Scottish context. We have worked hard over the year to introduce more focused activities, which are needs based and meaningful to those who attend our services. We have placed a particular focus on promoting independent living and choice and this is something we will continue into 2020. We continue to work in partnership with others, in particular with the East Renfrewshire Health and Social Care Partnership and are exploring opportunities for further collaboration where this will benefit the charity and the community for many years to come. 2019 has seen us working to develop our community reach and to raise greater awareness of the charity and Jewish culture. We have therefore strengthened our ties with Calderwood Lodge Primary by undertaking a joint intergenerational project between our older clients and the children and see this as an important part of our work moving forward. The Walton Community Care Centre in May Terrace however continues to remain the hub for most of what we do, providing a safe, comfortable place for people within our community to meet and acts as a social lifeline for clients and carers alike. This year our Aviv Club at the Walton Community Care Centre welcomed the Care Inspectorate for an inspection report, with very positive outcomes, which we are exceptionally proud of. We have a legal duty of candour to report on whether we have in the provision of providing services caused any unintended or unexpected harm to clients, and we are pleased to advise that we have not had any such incidents. The Care Inspectorate therefore gave us a good report, adding that providing outcome focused activities should be the direction of travel in order to promote the social, emotional, physical and spiritual wellbeing needs of our clients. Our team have worked hard to engage with clients and their families to plan activities and to listen to what matters to them. We see this as a key activity for our charity moving forward and we are keen to continue to listen to what people want when designing our services for the future. Leading on from this, our Thrive Consultation was completed in May 2019 which has given us great insight into the kind of organisation the community wants and needs. We have now begun the process of drafting a new strategic plan for Jewish Care Scotland which will be launched in 2020. As ever, volunteer support and development remain key to our organisational success and this year we have introduced a structured programme of development sessions for volunteers to ensure best practice and to support their integration into our staff teams. Volunteers are now supported as part of the team and we are delighted to be looking at how we grow our volunteer-led services in 2020. 2019 ended with us beginning the process of developing new organisational values that will be created in consultation with clients, volunteers and staff. It is important that we continue to provide support and care that is underpinned by real, workable values, which are thread throughout all we do and can be observed in all we do. We are looking forward to developing some of our ideas in 2020 and look forward to creating a new vision together which will ensure our future success for many more years to come.



A handwritten signature in blue ink that reads 'Julie Marshall'.

Julie Marshall
CEO

Our Year In Pictures







Our Services

Jewish Care Scotland's dedicated teams provided care and support services to the Jewish Community across Scotland. The focus of all our work has been based on empowering individuals and families to live their lives their way and as such support has been based on a strengths-based approach. We provide an innovative person centred approach, offering flexible and creative care for clients with health, social and financial needs.

Organisations we are actively working together with include:

- Chai Cancer Care
- Breast Screening Programme
- Macmillan East Renfrewshire
- Scottish Fire and Rescue
- Talking Points
- Calderwood Lodge
- East Renfrewshire Health and Social Care Partnership
- Trussell Trust

Organisations we have worked alongside, to share information and training knowledge, and to raise awareness, include:

- ERC's Prevention Service
- East Renfrewshire Self Directed Support Forum
- Voluntary Action East Renfrewshire
- Jewish Care (London)
- Newark Care
- Social Security Scotland



A Year of Celebrations at JCS

We have had a busy year at Jewish Care Scotland and as you can see, we've had a lot of fun! In January we kicked off the year with our Burns Celebrations, having a delicious Burns lunch for both Aviv and Thistle Clubs.

This was followed in February with Valentine's Day celebrations, lunch, crafting and some gushy love songs from singer Stevie B.

March saw our Day centre staff, volunteers and service users dress up to celebrate Purim and we were delighted that so many got involved, including the children from Calderwood Lodge Primary School.

April is always such a special time in our calendar as we lead in our Passover celebrations, including providing a number of Passover gift bags to our clients and volunteers to mark the occasion. May saw us celebrate Yom Ha'atzmaut and our clients were delighted at the effort staff and volunteers had gone to, with flags, cakes and Yiddish lessons, to make the day special.

May also saw us begin our very first Intergenerational Programme with the children from Calderwood Lodge Primary School. This was a huge success and both children and clients benefited greatly from spending time together and learning from each other.

In June we held our annual outing to Troon where both Aviv and Thistle clubs came together to enjoy a day at the seaside and of course some fantastic ice-cream and sea air! We were also delighted to have the brilliant talents of Hadassah and Perele Rubin who came in to help the staff work together to bake some Challah bread, which was very generous and delicious!

August saw our KANDU club enjoy an outing to Symington for some retail therapy and a spot of lunch.

In September Thistle club members enjoyed the annual outing to Bonnyton and the Aviv club has some special visitors to the day centre with Bunny & Co, the petting zoo. Our Rosh Hashanah and Succoth celebrations took place in October with visits from Rabbi Rubbin and Rabbi Jacobs, as well as Wear It Pink Day and Fire Safety Awareness Talk from Scottish Fire and Rescue Services. October also saw us complete our staff and volunteer kitchen area with a donation of a wonderful modern, high spec kitchen donated from Gideon Robinson Kitchens in Glasgow.

In November we had our first ever Big Business Breakfast which was a huge success and our Mc Tears Valuation Day. KANDU club had a second outing and we started our second round of our Intergenerational programme with Calderwood Lodge. We also had a delightful treat from the Calderwood Lodge School Choir and ended off our year with our amazing Chanukah Party and wonderful volunteer get together.



What our community say about us

"JCS staff made me feel more confident and organized, and that's helped me become more independent,"

"It's the small touches that go such a long way"

"Coming to Jewish Care Scotland is always like coming home,"

"Where would we be without them?"



"...my sincere thanks to everyone for their professionalism and love, shown towards Mum over the years"

"The friendship and support offered to Mum by both your professional staff and the amazing team of volunteers was always exceptional."

Our Year At A Glance

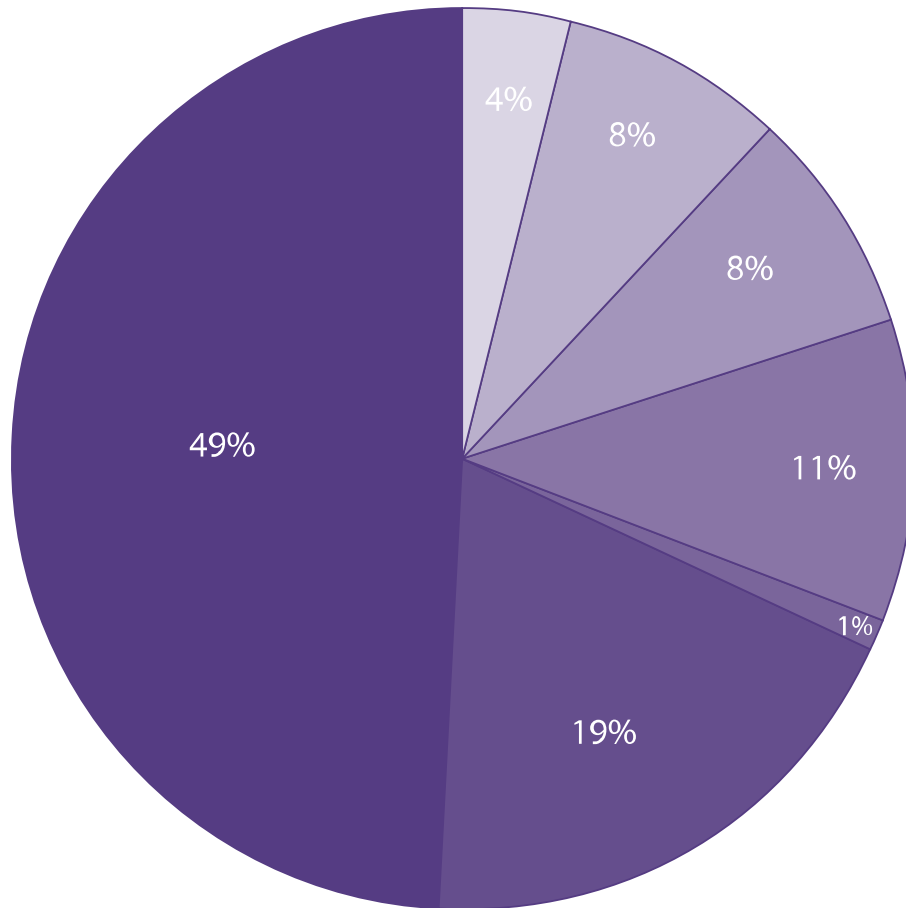


Our year at a glance

- Our community team provided 3,925 hours of support.
- 36 dedicated regular volunteers gave us 1,700 hours of their time.
- 784 people asked to receive our regular newsletter.
- Our community team received 160 new referrals, in addition to the 30 clients who receive ongoing support.
- 6750 delicious hot kosher meals were served to club members.
- 9500 journeys were made by our mini buses to enable club members to attend our services.

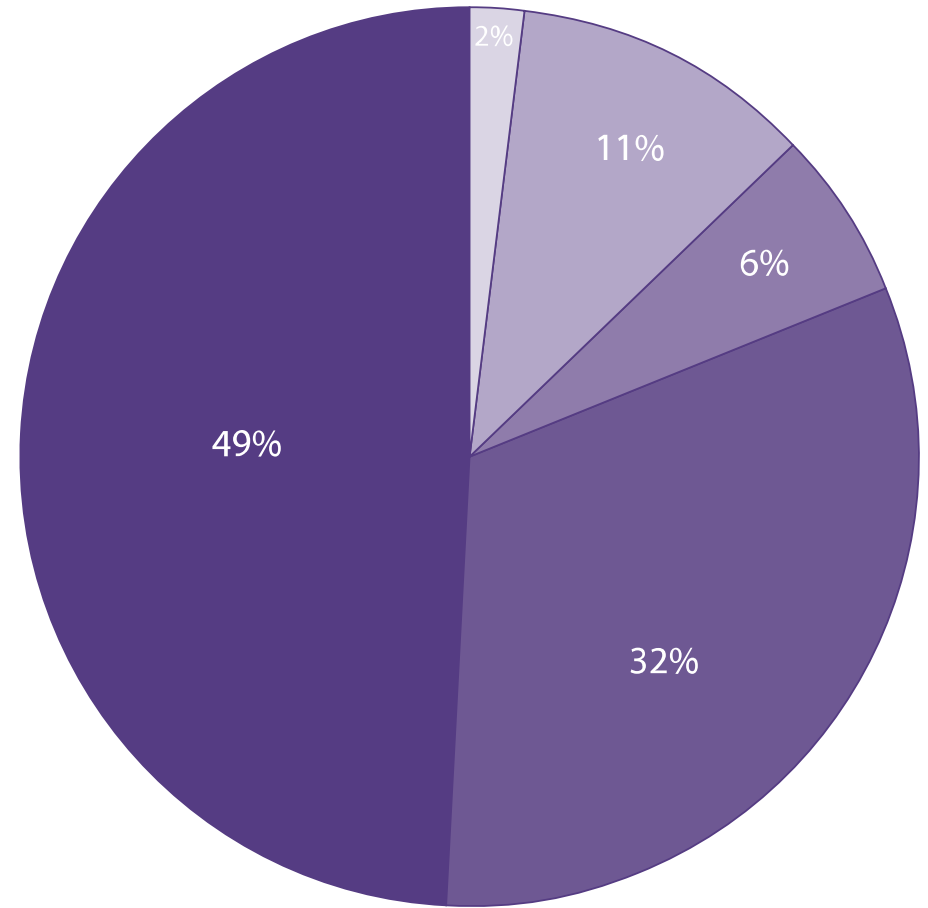
Our Finances

How we are funded



- Donations & Fundraising
- ERC for Aviv & Kandu Clubs
- Legacies
- Jewish Blind Society (Scotland) Donation
- Clubs
- Investment Income
- Tenant's Management Charges

Where the money goes



- Staff & Governance costs
- Building & other overheads
- Clubs
- Hardship Grants & Foodbank
- Transport / Outings & Festivals

Our Volunteers

Jewish Care Scotland currently has 39 regular volunteers, who's commitment to us enables us to provide a wide range of care and support services to our community. Our volunteers help throughout the organisation in a wide variety of roles including:

- Reception Services
- Managing and distributing collecting cans
- Data entry
- Baking delicious kosher cakes for club members
- Facilitating discussion groups
- Arts & crafts therapy
- Day centre clubs
- Providing transport for club members
- Assisting at events
- Bridge group



A thorough recruitment process ensures that the skills and abilities (as well as interests!) of the volunteers are matched to the needs of the clients and the organisation.

Training and Development

During the past year, all volunteers have taken part in regular training sessions to develop and enhance their skills. Courses included:

- The new health and social care standards
- The Scottish Social Services Codes of Practice
- Data Protection & Confidentiality
- Dementia Awareness
- Protection of Vulnerable Adults



Volunteer hours

In the last 12 months volunteers have contributed nearly 2,000 hours in volunteering. We could not be able to provide our services without them.

THANK YOU!

Our People 2019-2020

Board Members

Richard Groden
Howard Beach
Brian Fox
Paul Winocour
Martin Livingston
Jennifer Watson
Elisa Walton
Lucy Jacobs
Miriam Jackson
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Jonathan Lewis

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Angela McKinnon
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Ruth Corbet



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Thanks to your amazing generosity we are able to provide a safety net for our community.

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ALL THE TRUSTS AND FOUNDATIONS WHO HAVE BELIEVED IN US

Tree of Life

Our thanks for the new leaves and inscriptions added in the accompanying Book of Life in 2019

IN MEMORY OF RONNIE FREEDMAN
80TH BIRTHDAY CONGRATULATIONS FOR DAVID BISHOP
IN MEMORY OF ROSA SACHARIN
IN MEMORY OF JOSEPH SACHARIN
IN MEMORY OF EDNA BARNETT



**Special Birthdays, Anniversaries and Marriages celebrated in 2019, and commemorated with a donation to Jewish Care Scotland
Mazeltov! Your celebration helped us to help others.**

BETTY BLACK
ROBERTA WRIGHT
SIMONE GREEN
HALINA MOSS
LILY & RUFUS ROSS
MARTIN & AVRIL LEBY
ROY & KAREN ALEXANDER
NORTON GROSSMAN
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NEVILLE OCKRIM
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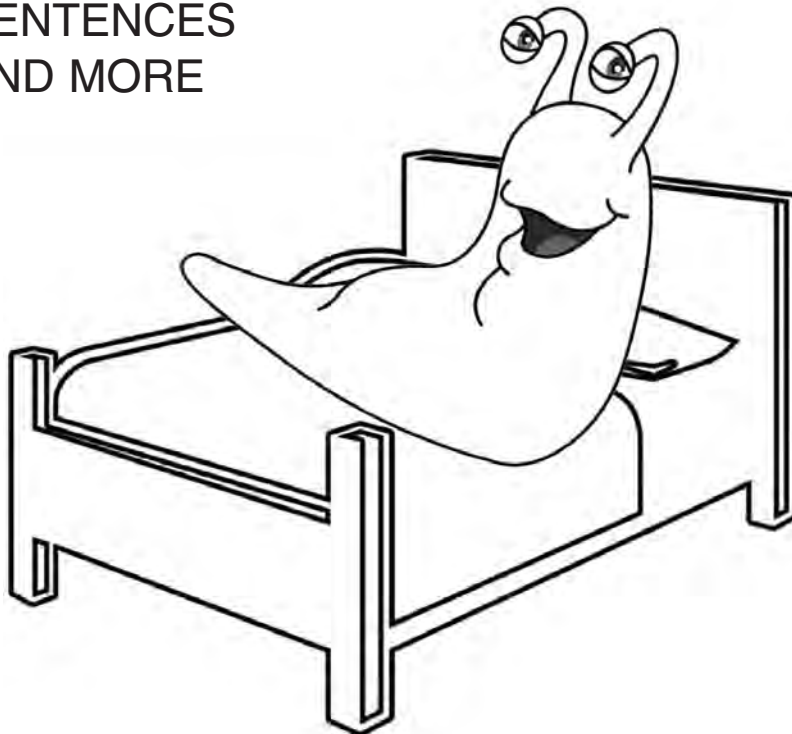
WORD OF THE DAY

Slugabed

noun [sluhg-uh-bed]

a person who lazily stays in bed long after the usual time for arising.

SEE EXAMPLE
SENTENCES
AND MORE



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Vicky
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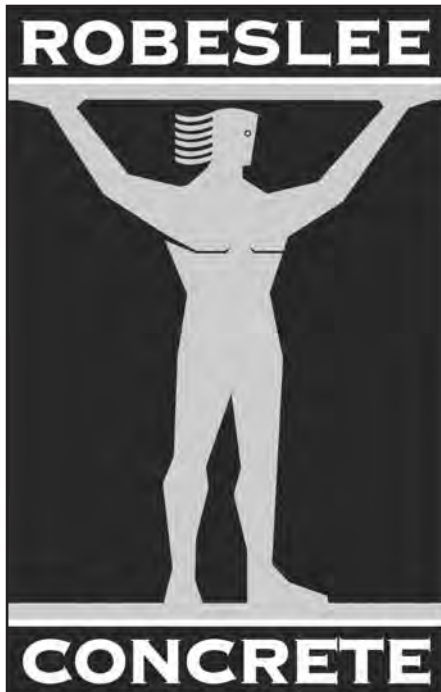
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With Best Wishes
to all at Jewish Care Scotland

from
Lee and Richard Groden
and family

Anonymous



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With best wishes

*Bernard
& Maureen
Solomons*



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